

Frequently Asked Questions

Q. Do you have Public Liability Insurance?

A. Yes. We have £5,000,000 Public Liability for our stages.

Q. Does the ground have to be level?

A. The ground must be fairly level but letting us know in advance, as to what condition the ground is in, will help and save time.

Q. Do you do Discounts?

A. Discounts are available on booking two date's in a year or a hire packages. Also consecutive dates can be priced as a package call us for more details.

Q. Do you dry hire Stages

A. Yes we will dry hire the stage and lighting rig only without the generator or pa a built in fossil fueled generator is built into the stage to power it and is included in the price its the hirers responsibility for the fuel

Q. Do I have to supply security?

A. Night security for our equipment will be provided by us. Daytime security and policing IF NEEDED will be the responsibility of the event organiser Crowd barriers may also be needed in certain circumstances

Q. Will the generator truck provide electricity when its dark or overcast

A. yes we have a large battery bank and if the suns not out or its after sunset we run on our batteries. The changeover is seamless and without interruption to the mains output supply

Q. How long can your stage operate without sunshine

A. Our system can run the stage for two days even on the darkest of days here in the UK in direct sunlight we run directly from our solar panels and trickle charge our batteries.

Q. Do you have a backup generator if all else fails

A. Yes but we have never needed it to date as our system is balanced so we never need to use it but if we ever had a system failure we could use it

Q. Is the generator truck noisy

A. No it is silent in operation with no exhaust no moving parts no oil changes its clean green and silent

Q. How reliable is the generator truck

A. It is more reliable than a mechanical generator which are noisy prone to breakdown we have no moving parts and our truck doesn't need to be powered down to refuel as its constantly being charged during daylight hours

Q. Are you competitive with other generators that burn fossil fuel

A. Yes we are' initially it looks like we are more expensive but when you add up other factors like fuel and maintenance and reliability

Q. What distance can you run the electricity supply

A. We can run our 63 amp cables 100 meters max to our distribution box

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Q. Do you cover my area?

A. We cover all of the UK & parts of Europe

Q. Do you do packages?

A. Our packages are put together to suit your requirements contact us for consecutive day packages

Q. Do I have to pay a deposit?

A. A 25% deposit is required when you book your date see terms and conditions

Q. What happens if I cancel a booking?

A. Deposits are non-refundable & maybe required to pay the full amount depending on the cancellation notice given see terms and conditions